

**FILED VIA FACSIMILE**

JUL 07 2005

**PATENT APPLICATION**  
**Docket No. 13768.203**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**In re application of**

Timothy E. Wood et al.

**Serial No.:**

09/963,914

**Filed:**

**September 26, 2001**

**Conf. No.**

9417

**For:**

## FACILITATING CONTEXTUAL HELP IN A BROWSER ENVIRONMENT

**Examiner:**

**Thu V. Huynh**

Customer No.

47973

**CERTIFICATE OF FACSIMILE TRANSMISSION**

**Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450**

**Sir:**

Sir: I hereby certify that this paper is being transmitted via facsimile to the Patent and Trademark Office to phone no. 703-872-9306 (Formal Fax No.) on the date shown below.

- Transmittal Letter (1 page)
- Amendment "B" (1 pages)
- RCE (1 page)
- Form PTO-2038 (1page)

Dated this 7 day of July, 2005.

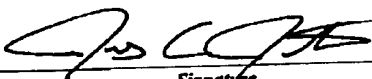
Respectfully submitted,

*[Signature]*

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<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b>				Docket No. 13768.203	
Applicant(s): Timothy E. Wood et al.					
Application No. 09/963,914	Filing Date September 26, 2001	Examiner Thu V. Huynh	Customer No. 47973	Group Art Unit 2178	Confirmation No. 9417
Invention: <b>FACILITATING CONTEXTUAL HELP IN A BROWSER ENVIRONMENT</b>					
<u>COMMISSIONER FOR PATENTS:</u>			<b>RECEIVED CENTRAL FAX CENTER JUL 07 2005</b>		
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.					
<b>CLAIMS AS AMENDED</b>					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	14 -	22 =	0	x \$50.00	\$0.00
INDEP. CLAIMS	3 -	6 =	0	x \$200.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>
<div style="display: flex; justify-content: space-between;"><div><input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 23-3178 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input checked="" type="checkbox"/> Payment by credit card. Form PTO-2038.</div><div><b>WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.</b></div></div>					
 Signature			Dated: July 7, 2005		
JENS C. JENKINS Registration No. 44,803 Customer No. 47973			<div>I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____ (Date)</div> <div>_____ Signature of Person Mailing Correspondence</div> <div>_____ Typed or Printed Name of Person Mailing Correspondence</div>		
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P11LARGE/REV09